



6. **Date on which meter was sent for testing** :

7. **Meter testing report received on** :

8. **Whether meter replaced or direct connection given** :

9. **If replaced, date of replacement** :

10. **New Meter details** :

Make:	
Sl.No.:	
Type:	
Class:	
CT Ratio:	PT Ratio:
Meter Constant:	
Meter Reading at the time of inspection:	

Signature of the Officer  
Name:  
Designation:  
Date:

## **GENERAL INSTRUCTIONS**

1. Application should be filled up in Block letters only
2. This format shall be filled up by the consumer in case of meter burnt out and submitted to the AEE of the concerned Sub Divisional Office.
3. The cost of burnt out meter shall be borne by the consumer either in cash or by crossed cheque and the burnt out meter will be replaced by a good meter immediately.
4. The released burnt meter will be sent to the approved Meter testing laboratory. If the meter is burnt out due to mistake of Consumer or fault in the Consumer premises, there shall be no refund of the cost of meter collected and if it is due to technical reasons like voltage fluctuation etc, attributable to the system constraints, the cost of meter collected by the BESCO shall be adjusted against the future energy charges of the consumer commencing from the immediate succeeding month after receipt of the test report under intimation to the Consumer.
5. The Meter testing laboratory will send a report to the Consumer and Sub Division Office duly recording the test results within 7 days and remarks regarding refund of cost of the meter collected to the Consumer.
6. For any clarifications please contact concerned Sub Division office
7. **Indicative Maximum time limit**
  - ✓ The burnt out meter shall be replaced by a good meter immediately within 24 hours or however, the meter shall be replaced within 7 days as per the KERC Standards of Performance regulation.
  - ✓ If the meter of required capacity is not readily available, the installation shall be connected on "DIRECT CONNECTION BASIS" and immediate action taken to fix a good meter to the installation within 3 days.

For any Electricity Complaints/ Suggestions please call BESCO Helpline 1912  
Visit: [www.bescom.org](http://www.bescom.org)